

DMID-CROMS Contacts

July 2018

DMID-CROMS Groups	Purpose	Contact Information	Managers
DMID-CROMS Contract Project Management	To contact CROMS Project Management.	Main Phone: (301) 564-6400 Fax: (301) 897-7403 Email: ContactUs@dmidcroms.com	<p>Melynda Holmes Email: mholmes@tech-res.com Phone: (301) 897-1769</p> <p>Daniel Molina Email: dmolina@tech-res.com Phone: (301) 897-1739</p> <p>Perry Gonella Email: pgonella@tech-res.com Phone: (301) 897-7116</p> <p>Neta Nelson Email: nnelson@tech-res.com Phone: (301) 897-1737</p>
Data Analytics Group	To contact DAG Staff who use analytic tools to enhance understanding and utility of DMID protocol data.	Email: DAG@dmidcroms.com	Cristina Russo Email: crusso@tech-res.com Phone: (301) 897-7424
Essential Regulatory Documents	To submit site essential regulatory documents and to contact the ERDG.	Email: ERDG@dmidcroms.com Fax: (301) 897-7482	Shari Pearson Email: spearson@tech-res.com Phone: (301) 897-7495
Human Subjects Protection	To submit requests or contact Staff regarding HSP reviews of selected Informed Consent Forms (ICFs).	Email: HSP@dmidcroms.com	Jessica Fair Email: jfair@tech-res.com Phone: (301) 897-7180

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IT Support, Information Systems	To contact the IT Staff regarding the CROMS website, Document Library, DMART and to request user access.	Phone: 1 (877) 775-4266 Email: ITsupport@dmidcroms.com	Perry Gonella Email: pgonella@tech-res.com Phone: (301) 897-7116 Dorie Olson Email: dolson@tech-res.com Phone: (301) 897-7142
Medical Writing	To contact the CROMS Medical Writing Staff.	Email: medicalwriting@dmidcroms.com	Kavya Vellala Email: kvellala@tech-res.com Phone: (301) 897-1760
Pharmacovigilance	To submit Serious Adverse Event reports and to contact the PVG Staff.	Fax: 1 (800) 275-7619 (US only) (301) 897-1710 (Outside US) Email: PVG@dmidcroms.com Phone SAE Helpline: 1 (800) 537-9979 (US only) (301) 897-1709 (Outside US)	Shirley Chacon Email: schacon@tech-res.com Phone: (301) 897-7439
Protocol Deviation Reports	To submit Protocol Deviation Reports and to contact the protocol deviation reports Staff.	Fax: (215) 699-6288 Email: protocoldeviations@dmidcroms.com	Susan Rowlyk Email: Susan.Rowlyk@iconplc.com Phone: (215) 616-3112 Frank Vogan Email: Frank.Vogan@iconplc.com Phone: (215) 616-3598
Quality Assurance	To contact Staff who oversee the quality assurance and quality management processes.		Susan Leister Email: sleister@tech-res.com Phone: (301) 897-1762

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Quality Management	To submit (a) Clinical Quality Management Plan documents and to contact the CQM Staff; and (b) to request Quality Management Consultative activities.	Email (a): CQMP@dmidcroms.com Email (b): QMConsult@dmidcroms.com	Jarrard Mitchell Email: jmitchell@tech-res.com Phone: (301) 897-7145
Safety Oversight Coordination	To submit documents to the SOCS Team and to request SOCs meeting date polling.	Email: SOCS@dmidcroms.com	Christina Caravoulas Email: ccaravoulas@tech-res.com Phone: (301) 897-7420
Site Monitoring	To contact clinical site monitors regarding monitoring activities and reports.	Email: sitemonitoring@dmidcroms.com	Susan Rowlyk Email: Susan.Rowlyk@iconplc.com Phone: (215) 616-3112 Frank Vogan Email: Frank.Vogan@iconplc.com Phone: (215) 616-3598
Study Information Office	To access Document Library, DMART protocol tracking and NLM services. To contact the Study Information Office Staff.	Email: SIO@dmidcroms.com	Christine Borchert Email: cborchert@tech-res.com Phone: (301) 897-1740
Teleconference Support	To contact the Teleconference Support Team.	Email: teleconferences@dmidcroms.com	Joyce Wanga Email: jwanga@tech-res.com Phone: (301) 897-7115
Training	To contact the Training Team.	Email: training@dmidcroms.com	Renee Castaneda Email: rcastaneda@tech-res.com Phone: (301) 897-7412